Harnessing data to combat Propaganda and Disinformation





Products & Services Manager @ Identrics







Hard & Soft power
Hybrid warfare incl. military operations, economic warfare, tech warfare

Sharp power

e.g., influence operations

Cognitive warfare

Cognitive warfare e.g., mind influence

Information warfare e.g., media control Cyberwarfare practical attacks on infrastructure (e.g., DDoS attacks)



Division and distrust

societal split
government distrust
enable saviour figures





Hearts and minds

it is not just about facts and lies it is about angst

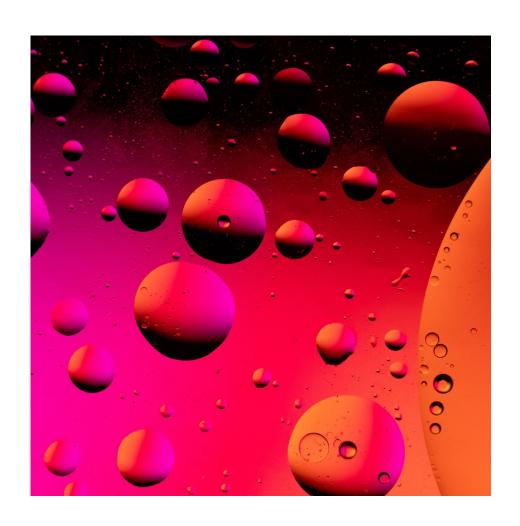




Actors

rise of non-state actors

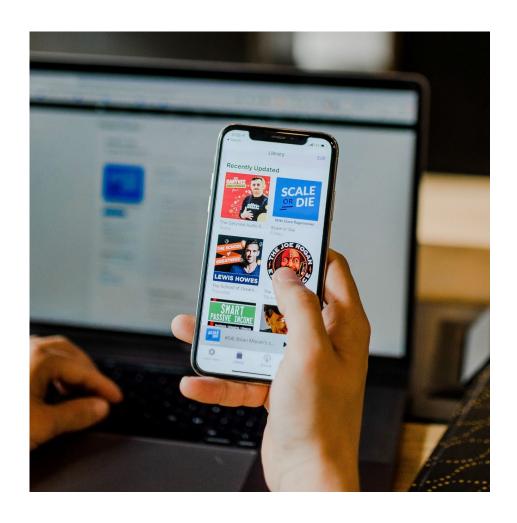




Comfort info bubbles

algorithm-pushed news calcified info bubbles targets are more easily agitated





Media literacy

ideal and too slow





Tech resilience

automation enabling human decision monitoring and alerting systems



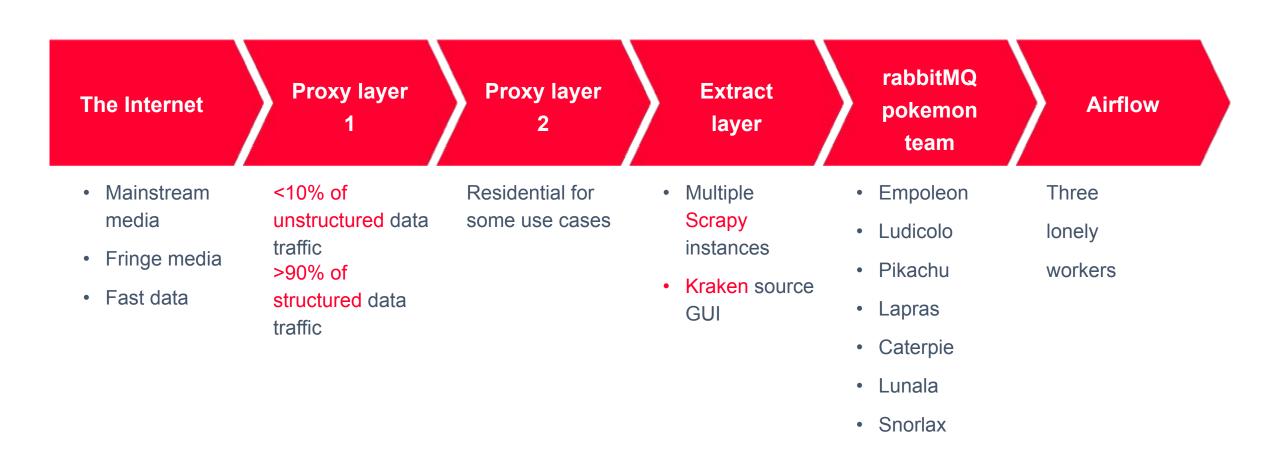
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Data extraction



Extraction ecosystem

Encompass all aggregated data including disinfo monitoring



Extraction ecosystem cont.

Encompass all aggregated data including disinfo monitoring

Enrichment layer PostgreSQL ELK layer Utilization Elastic Engagement Hate speech alerts Logstash Source credibility profiles Topic Kibana Entity HITL model training Clean training data Sentiment Knowledge base

Data per use case

Fast data

- new social media
- mainstream news user comments

"Fringe" media

- mimic mainstream design
- infect the mainstream
- replace the mainstream

Mainstream

- prone to misinformation
- prone to narrative hijack
- prone to algorithm mimicry

Narrative tracking

Origin to end point

Insights

Actionable alerting
Control vs censorship



Disinfo playbook



Propaganda, disinfo, hate speech

Propaganda

- Broad, general messages
- No fact checking

Disinformation

- Manipulated content
- Manupilated context

Malinformation

- Direct cyber attacks
- Infomration leaks

Misinformation

- Unaware actors
- Main way of dissemenation

Hate speech

- **Marginalizing** groups
- Media narrative hijack
- Media regulatory fines



Natural emotional language



Loaded language

Outrage as Donald Trump suggests injecting disinfectant to kill virus.



Exaggeration or minimization

Coronavirus 'risk to the American people remains very low', Trump said.



Name calling

WHO: Coronavirus emergency is 'Public Enemy Number 1'.



Doubt

Can the same be said for the Obama Administration?



Repetition

I still have a **dream**. It is a dream deeply rooted in the American **dream**. I have a **dream** that one day . . .



Slogans

"BUILD THE WALL!" Trump tweeted.



Appeal to fear

A dark, impenetrable and "irreversible" winter of persecution of the faithful by their own shepherds will fall.



Bandwagon

He tweeted, "EU no longer considers #Hamas a terrorist group. Time for US to do same."



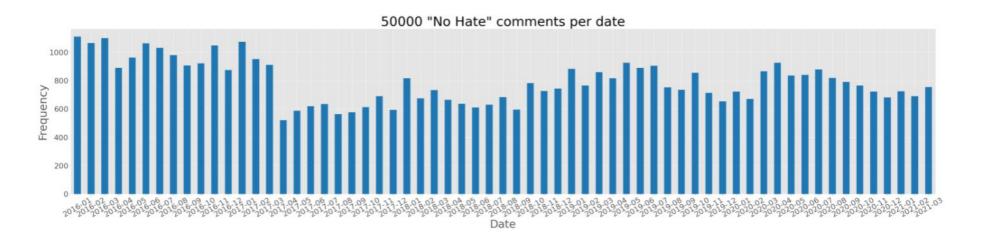
Hate speech alerting system

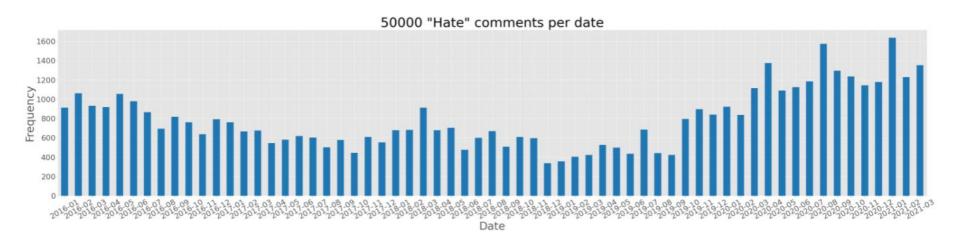


Hate speech raw dataset

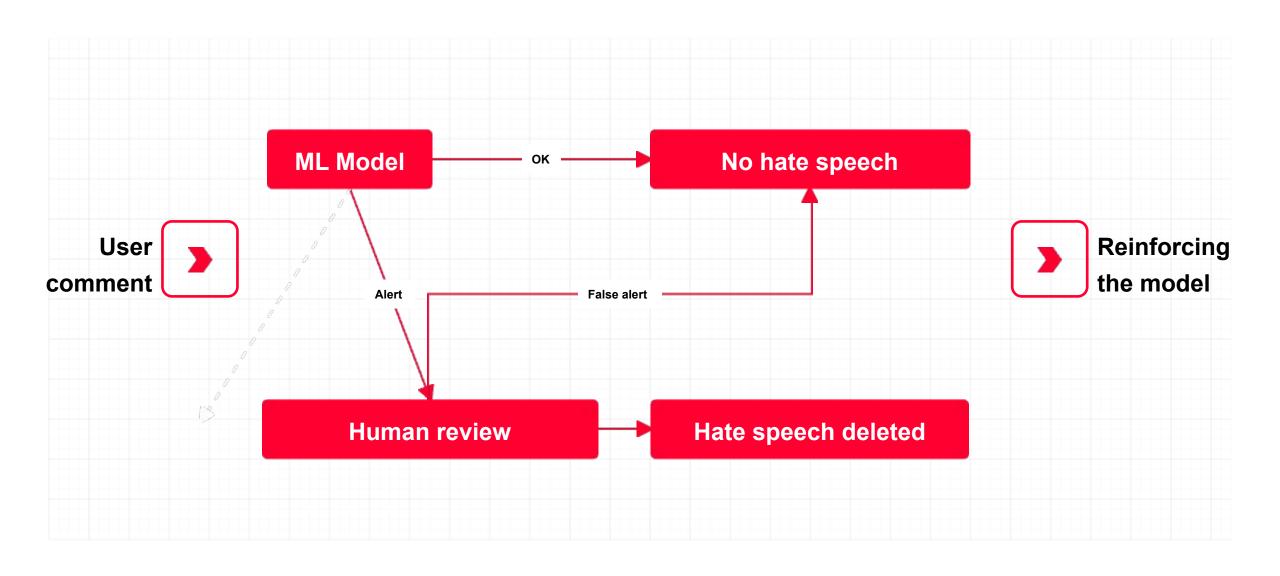
Moderator team annotation	Comment count	
No hate speech	4,000,000	
Hate speech	150,000	
Adverts and spam	90,000	
Different language	12,000	
Political campaign	300	
Not GDPR compliant	120	

No hate vs hate speech histogram





Hate speech model reinforcement



Neural network results

Corpus: 419306 train + 52414 dev + 52413 test

Results:

- F-score (micro) 0.7993
- F-score (macro) 0.7951
- Accuracy 0.7993

By class:

	precision	recall	f1-score	support
ok	0.8150	0.8339	0.8243	29596
hate	0.7779	0.7544	0.7660	22817
micro avg	0.7993	0.7993	0.7993	52413
macro avg	0.7964	0.7942	0.7951	52413
weighted avg	0.7988	0.7993	0.7989	52413
samples avg	0.7993	0.7993	0.7993	52413

Source credibility profiles



Outlet and author credibility



Original content

document clustering tracks copied content across sources



Staff transparency

author names, about us, editorial



No info (clickbait) titles

recognition model



Ownership transparency

owner, publisher, PEP connections



Topic dispersion

topic annotation



Author profile

all of the above



Campaign pattern data



topic annotation



Komsomolskaya Pravda

on the eve of the Crimea annexation the outlet starts publishing exclusively sports content



Red flags

outlet and author profiles along with historical patterns are used to train recognition models



The five questions of disinfo campaigns

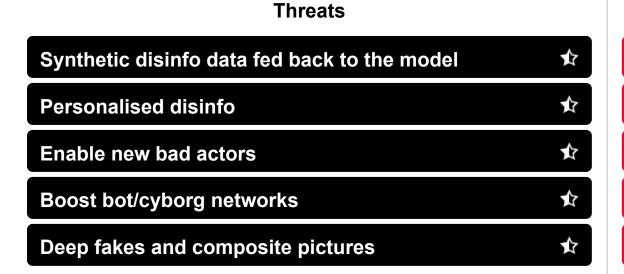
- Is there an active campaign?
- What is the origin point and current spread?
- Who are the actors?
- What are the goals?
- Is the pattern new or known?

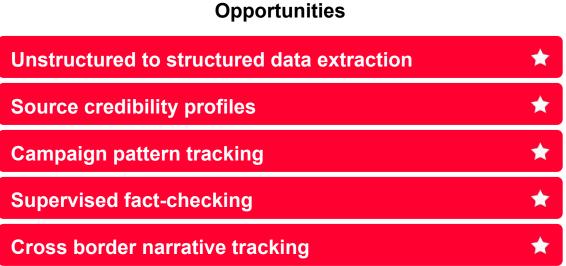


LLMs

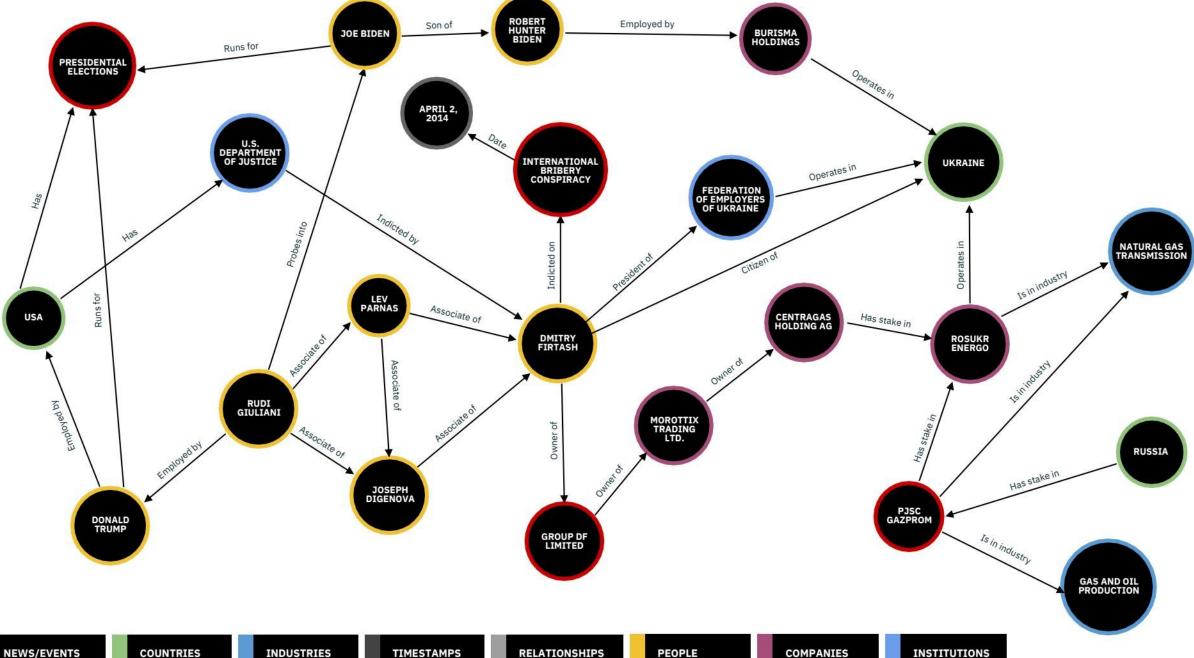


LLM and disinformation

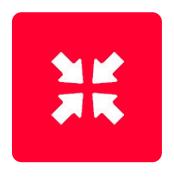








Custom models



Focused

Disinfo specific

Bad actor modus operandi



Clean

Remove known hate speech

No synthetic disinfo contamination



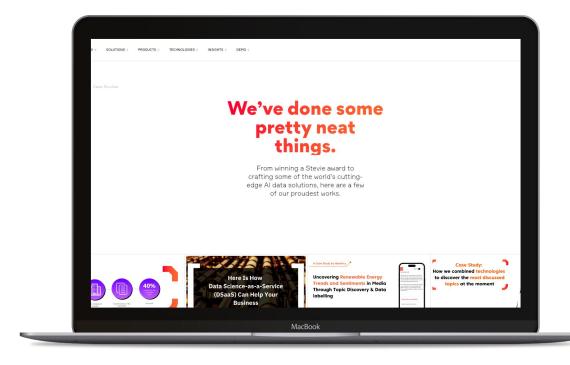
Use case specific

Hate speech per outlet

Manageable corpora



Useful links



- Identrics case studies
- Identrics blog
- Bellingcat Online Investigation
 Toolkit
- The Code of Practice on Disinformation



Citations

"How China's Cognitive
Warfare Works: A Frontline
Perspective of Taiwan's
Anti-Disinformation Wars



SemEval-2020 Task 11: Detection of **Propaganda Techniques in News Articles**





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